



GENSERV, INC.

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Hello!

I would like to take this opportunity to introduce GenServ, Inc. and its remote generator monitoring capabilities and other optional services.

When the power goes out it is critical your generator works. Remote monitoring helps to make sure that the emergency power system is ready for the next power failure. Monitoring the system 24/7 tracks the current status of the emergency power system, monitors the exercise cycles and provides instant alerts to problems. If a problem occurs, we will alert you immediately to provide a fast, proactive service response. We can provide daily, weekly and/or monthly automated activity reports, which are sent directly to you via email. Remote generator monitoring is like having a technician watching your generator 24/7, ensuring your emergency power generator will perform when needed. Our top priority is to provide you with the highest level of service possible and to do everything that we can to improve the reliability of your emergency power systems.

In addition to our monitoring service, GenServ can provide generator service, yearly maintenance plans, automated fuel polishing, and emergency response plans and service. GenServ technicians are highly trained in all aspects of power generation.

Monitoring a generator helps decrease the overall cost of ownership. Small problems can be fixed before they become big problems, thereby reducing major repair costs. The most significant cost is if the generator does not work during a power outage!

If you are interested in discussing our system and plans, please contact me. I look forward to working with you to enhance your power generation protection and readiness. Thank you for your consideration.

Best Regards,

Dean Byrd, CFO

Attachments: Brochure



GET THE MOST OUT OF YOUR GENERATOR

PROTECT YOUR POWER WITH REMOTE MONITORING

Protect Your Investment with Remote Generator Monitoring

Remote Generator Monitoring is like having a technician watching your generator 24/7, ensuring your emergency power generator will do its job when needed!



BENEFITS OF MONITORING

What would happen if your generator did not work? The consequences could be severe. Looking at your generator every second of the day significantly reduces the chances of the system not working as it should. Some of the key benefits you receive from implementing this level of service are:



Improved Reliability

The definition of reliability in our business is simply this...The power goes out and the emergency power system works. Monitoring the system 24/7 tracks the current status of the emergency power system, monitors the exercise cycles and provides instant alerts to problems.



Confidence and Peace of Mind

Know with confidence the system is ready for the next power outage and will work when needed.



Fast, Proactive Service Response

By receiving alarm notifications via email and/or text, our system will alert you and our dispatch team to any generator fault conditions allowing us to respond more quickly to your needs and to minimize down time. Alerts are sent to as many people as you like.



Reporting

Monitored events are time & date stamped and can provide daily, weekly and/or monthly automated activity reports, sent directly to you via email.



User Portal

You receive your very own user log in to monitor and track your equipment at any time. We will take care of the monitoring and reporting for you and you will have complete access to monitor and track your equipment and data.



Decreased Cost of Ownership

Monitoring a generator actually helps decrease the overall cost of ownership. This may seem contradictory. However, small problems can be fixed before they become big problems, thereby reducing major repair costs. The most significant cost is if the generator does not work during a power outage!



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MONITORING YOUR EMERGENCY POWER SYSTEM IS EASY WITH OUR VARIETY OF OPTIONS & AFFORDABLE PRICING.

HOW IT WORKS

Generator remote monitoring includes two basic components, the monitoring system connected to your equipment and the user interface software platform.



Monitoring Equipment

We install an electronic monitoring system that connects directly to your generator to track key activities and events including run times, missed exercises, and fault events that may keep your generator from operating during an outage. Some of the key features include:

A variety of device solutions from basic event monitoring to advanced data collection.

Solutions for permanently installed systems or mobile generators with GPS tracking.

Ultra-secure and reliable cellular connectivity that transports the data to our platform.

Lifetime warranty of the monitoring equipment!



User Interface Software

Our monitoring platform provides you and our service support team with instant access to the status of your equipment as well as alert notifications via email, text and even voice call. Some of the other key features include:

Web-based software accessible anywhere on any mobile device or desktop computer.

Real time status including mapping and historical event logging.

Standard and custom reports automatically sent via email daily, weekly and/or monthly.

Real time map showing current status of all generators

AFFORDABLE GENERATOR MONITORING

Your emergency power system is one of the most critical systems that you have and it is imperative that it works every time it is needed. With advancements in technology, our generator monitoring system is very affordable and an easy decision to add this service to your maintenance plan.



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Our goal is to always provide you with the highest level of service possible and to do everything that we can to improve the reliability of your emergency power system.